



made in Germany ● ● ●
 Bessemerstr. 14
 D-90411 Nürnberg
 Tel.: 0911 – 21779-0
 Fax: 0911 – 21779 - 99
 e-mail: info@arclaser.de

**URGENT NOTICE NEW UK SUPPLIER for A.R.C. Laser:
 From the 1st March 2025 your current supplier will no
 longer be supported by A.R.C. Laser GmbH
 (Please see the A.R.C. letter)**

To ensure a smooth transition for your trust, we would highly recommend you updating your procurement platforms to Soluvos Medical Ltd, see details in the footer.

Should you require any assistance or support, please feel free to contact our team; Carl Elias, Kobee Konesalingam, Chrysa Voskou, Rose Henrichs & Jeroen Doomernik.

Chrysa: uksupport@solvos.com Carl: uksales@solvos.com
 Orders: orders@solvos.com Rose: Rose@solvos.com
 Jeroen: Jeroen@solvos.com
 Tel no. 020 3576 5700

**Our products can be found on the NHS Supply Chain:
 Lot 4 - Medical Lasers and all Related Accessories and Services
 Stock is available immediately**

**A full range of maintenance contracts are available for A.R.C.
 lasers, TruBlue, Nuvolas, C-LAS & Fox Laser systems including
 Laser training & Laser eyewear.** (A full list of products is available on request)
 With kind regards from the Soluvos Medical team

Solvos Medical Ltd. – International House – 36-38 Cornhill – London – EC3V 3NG – UK -
 Tel UK: 0203 576 5700 - E-mail: uksupport@solvos.com - Website: www.solvos.com –
 CoC: 10982713 - VAT: GB374434879 – Name of Bank: Natwest – Account Code: 24193445
 – Sort Code: 60-05-37 - IBAN: GB83NWBK60053724193445 - BIC/SWIFT: NWBKGB2L



A.R.C. Laser GmbH, Bessemerstr. 14, 90411 Nürnberg

To whom it may concern

Nurenberg- 19th of march 2024

We, A.R.C.Laser GmbH, located in Bessemerstrasse 14, 90411 Nürnberg, hereby confirm, that as of 1st of March 2025 Soluvos Medical Ltd, will be our exclusive distributor partner for our ENT range in the the UK.
 They are currently actively selling our products and servicing in the UK.

Neomed UK Ltd contract ends with us on the 28th of February 2025 and as from this date forward are no longer authorised to sell or promote our products and no longer will be our authorised service agent in the UK. Kindly note that Neomed UK will not receive our support as manufacturers once their contract terminates with us on 28th February 2025.

Best regards
 A.R.C.Laser GmbH

Angela Thyzel
 -CEO-

Geschäftsführer : A. Thyzel
 Sitz der Gesellschaft: Nürnberg / Registergericht : Nürnberg 22103
 USt-Ident.Nr. DE-812007722
 Steuernr.: 241 121 83007

Bankverbindungen :
 Bayerische Hypo- und Vereinsbank
 Volksbank-Raiffeisenbank Nbg.EG
 Sparkasse Erlangen

BLZ	Kto.-Nr.
763 200 72	3 276 848
760 606 18	86
763 500 00	16 537

Order Codes:	Description:
LL28059S	Otology Probes
LL28066S	400 Micron HiFlex Fibers
LL28066SL	400 Micron HiFlex Fibers with Laryngeal Handpiece
LL28066SN	400 Micron HiFlex Fibers with Nasal Handpiece
LL11059S	Otology Probes
S165	Nasal Handpieces
S139	Laryngeal Handpiece

STATEMENT

TO WHOM IT MAY CONCERN

Nuremberg, 19th September 2024 / ME

We, **A.R.C. Laser GmbH**, at Bessemerstr. 14, DE-90411 Nuremberg, Germany

hereby confirm that the company

Neomed UK Ltd, with registered office address Francis House, 2 Park Road, Barnet, Hertfordshire, EN5 5RN, UK and trading address Unit 2, Knuway House, Cranborne Road, Potters Bar, Herts EN6 3JN, UK

is no longer an authorized distributor of A.R.C. Laser in the UK from 1st March 2025.

This means that Neomed UK will not have access to the latest software/software updates, revised spare parts or standard spare parts and consumables.

If a defect is discovered during mandatory preventive maintenance, it may not be possible for Neomed UK to repair it correctly using existing old parts from their stock or previous software versions.

Only authorized distributors of A.R.C. Laser are always up to date with the latest products and accessories and can therefore guarantee optimal and up-to-date support.

Yours sincerely


Angela Thyzel
CEO
A.R.C. Laser GmbH

A.R.C.
LASER
made in Germany ● ● ●
Bessemerstr. 14
90411 Nürnberg
10911/21779-0